General

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What can I use my HELOC for?

You can use your HELOC funds for various purposes, such as home improvements, repairs, consolidating higher interest rate debt, or other financial needs.

Where can I find details about my unique HELOC account?

Our secure and easy-to-use website and mobile app provides your HELOC details alongside your transaction history and options to request an advance/draw during open draw periods, set up autopay or make one-time payments, and much more. For information, see our ***ONLINE ACCESS*** FAQs.

Are my HELOC account statements available online?

Yes! Log into our website or app and go to *Documents* to view, download, and print a statement anytime.

Prefer to be paperless? To receive an email each time a new statement is available instead of receiving paper copies in the mail, login and go to *Documents*, scroll down to *Manage Delivery Preferences*, and check *Email* next to the statement(s) you no longer wish to receive by mail.