Paying Off Your HELOC

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How can I close my HELOC?

To permanently close your account, follow these steps:

1. Request a payoff quote through our website or app, by phone or by email.
2. Pay off the entire balance.
3. Sign and return an authorization form to close your account.

How do I request a payoff quote for my HELOC?

You can request a payoff quote in the following ways:

- **Online:** Log into our website or app, go to *My Loan*, and find the *Generate a payoff quote* section.
- **Email us:** loaninfo@myloanservicer.com
- **By phone:** Call .

What is a lien-release fee, and why do I need to pay it?

A lien-release fee may be charged by your county clerk's office to process the release of the lien on your property. If applicable, this fee is required to close your HELOC account.